

Instructions on how to take the customer portal into use

The Adamant Health customer portal has been designed to support you in using the service smoothly and efficiently. The following instructions will guide you through how to take the customer portal into use.

In the customer success portal, you will find all user guides and support documents needed to use the service, and all materials are available in different language versions.

How to create an account

Step 1. Open the website

Go to www.adamanthealth.com.

In the top navigation, select **Login**.

Step 2. Create your account

On the login view, select **Create account**.

Fill in the required information:

- First name
- Last name
- Email address
- Password

When all fields are completed, select **Create account**.

Step 3. Check your email and verify your account

After creating your account, you will receive **two emails**:

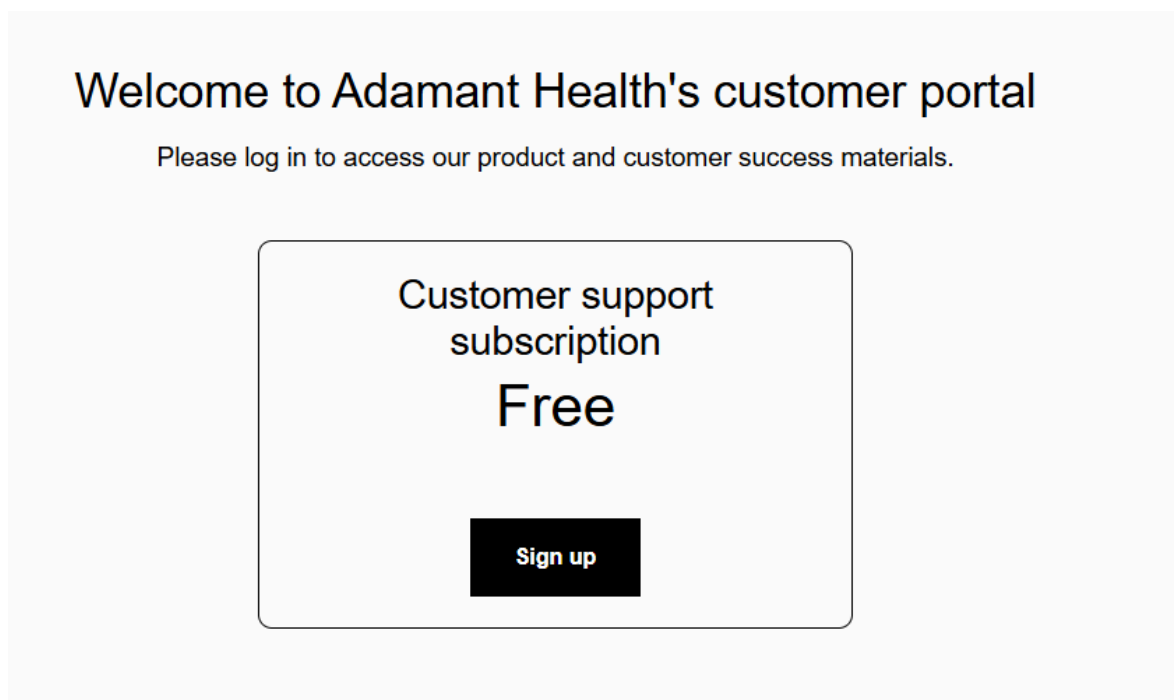
- **A welcome email.**
In the welcome email, you will find a link titled “**Access our customer support materials**”. This link takes you to the customer support portal.
- **An email titled Verify your account.**
Account verification is required to activate your access before you can use the portal or sign up as a support materials subscriber.

Please check your inbox carefully and also your **spam or junk folder** if you do not see the emails.

Subscribe to support materials

Click “**Access our customer support materials**” link in the welcome email, and you will be directed to the customer portal landing page.

On this page, you will be prompted to subscribe to the customer support materials. The customer support subscription is **free of charge**. Click the **Sign up - button** under Customer support subscription.



After subscribing, you will receive email notifications to complete the subscription process. Once confirmed, you will have access to the customer support portal and its materials.

You will be directed to the <https://adamanthealth.com/customer-support-materials> webpage. If you do not see the email, check your spam folder or select resend verification email from your account view.

The customer support portal will also appear in your Account settings under Digital products.

Troubleshooting

You can contact Adamant Health support if:

- You could not find the needed information in the documents, or
- The instructions did not help you resolve your issue.

Scroll to the **bottom of the page** to find the **contact form**. The support team will assist you further based on your message.